



PATIENT'S RIGHTS AND RESPONSIBILITIES

Midlands Orthopaedics Surgery Center (MOSC) is committed to providing high quality care for its patients.

To ensure this commitment, MOSC adopts the following patient rights:

You have the Right to:

Considerate, courteous, respectful care under all circumstances with the recognition of your personal dignity.

- Treatment without discrimination as to race, color, religion, sex, belief or handicap.
- Privacy to the extent consistent with adequate medical care. Case discussion, consultation, examination and treatment will be confidential.
- Current information concerning your diagnosis, treatment and prognosis in terms you can understand. When it is not medically advisable to give information to you, it shall be made available to an appropriate person in your behalf.
- Sufficient information from your physician, before any procedure, to form the basis of a reasonable request for such procedure. Except in emergencies, such information should include the procedure, the significant risks involved and the probable duration of incapacitation.
- Identity of physicians, nurse, and other personnel involved in your care, and when residents, students or other trainees are involved.
- Make decisions about your plan of care prior to and during the course of treatment.
- Refuse a recommended treatment or plan of care and receive information regarding the medical consequence of such an action.
- Entitled to appropriate care and service that MOSC provides or may transfer to another physician's care.
- Privacy and confidentiality of all records pertaining to your care and treatment, except as provided by law or by third party payment contract.
- Review the records pertaining to your medical care and have the information explained or interpreted as necessary except when restricted by law.
- Continuity of care through assistance in locating alternate services, physician, and/or continuing health requirements, if any following discharge.
- Refusal to participate in research. Any research activities affecting care or treatment shall be provided only with your informed consent.
- Upon request, have an explanation of your bill, regardless of the source of payment.

Advanced Directives Policy:

- Midlands Orthopaedics Surgery Center will not honor advance directives, including Do Not Resuscitate. Please inform the facility and/or your surgeon if you are in disagreement with this policy so that your procedure can be scheduled at another facility. A copy of the official State advance directives forms is available upon request.

Patient Responsibilities:

- Provide accurate, complete medical history and notify us of any changes in your health status.
- Follow the treatment plan recommended by your surgeon and indicate if you have a clear understanding of what is expected.
- Be considerate and respect the privacy of other patients.
- Provide a photo ID and current insurance and billing information.
- Leave your valuables at home the day of your procedure.

Physician Financial Interest: the following physicians have a financial interest in MOSC: Armsey, DaSilva, Fowble, Green, Gross, James, Kirol, LaMotta, Lynch, O'Leary, Peele, Piehl, Redmond, Santrock, Ugino

If you have any questions regarding your rights, please discuss your concerns with us or call our Administrator at 803-461-4760.

If you have an unresolved grievance you may contact:

SC Department of Health & Environmental Control, Division of Health Licensing
2600 Bull Street, Columbia, SC 29201
803-545-4370

Website & Phone number for Medicare Beneficiary Ombudsman

www.cms.hhs.gov/center/ombudsmand.asp

1-800-633-4227